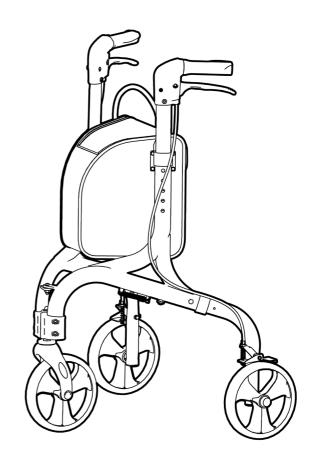


# TRI WALKER

RG4402

JAN 2020



# **USER MANUAL**

Please read and keep these instructions



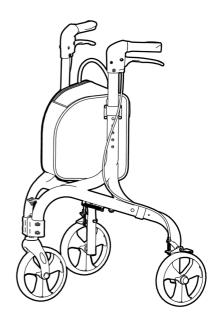
**REDGUM Brand** owns the copyright to the TRI WALKER user manual. Any information contained in this user manual shall not be photocopied, reproduced or translated into any other languages without the prior written consent of REDGUM Brand.

**REDGUM Brand** strives to provide the highest quality products possible that are subject to change without notice.

© Copyright REDGUM Brand 2020

## **CONTENTS**

- 1. INTRODUCTION INTENDED USE
- 2. **PRODUCT OVERVIEW** FEATURES / SPECIFICATIONS
- 3. ASSEMBLY UNPACK and INSPECT SUPPLIED PARTS
- 4. ASSEMBLY UNFOLD MAIN FRAME / REAR WHEEL INSTALLATION
- 5. **ASSEMBLY** INSTALL HANDLES
- 6. **ASSEMBLY** INSTALL BAG
- 7. **OPERATION** USING THE TRI WALKER (BRAKES / FOLDING THE TRI WALKER)
- 8. **USAGE GUIDELINES** DO's + DON'Ts
- 9. PRODUCT CARE INSPECTIONS / SERVICING / CLEANING
- 10. WARRANTY
- 11. **REDGUM BRAND** PRODUCT RANGE
- 12. NOTES



### INTRODUCTION

Thank you for purchasing this quality **REDGUM Brand** product.

If you have any issues or questions about the Tri Walker please contact your supplier or REDGUM Brand direct:

T: +61 8 9248 4180 F: +61 8 9248 9452

E: sales@redgumbrand.com.au

A: 1 Business Way, Malaga Western Australia 6090

### **INTENDED USE**

This product has limitations and should be used in accordance to these guidelines. Failure to follow these guidelines may result in damage to the product and injury to the user. It is the responsibility of the user to ensure the suitability of this product for its intended use. The user should consult their appropriate healthcare professional if unsure of the correct product usage for their unique circumstances.

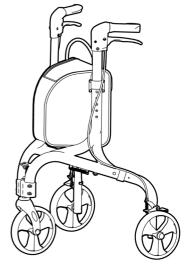
Only use your Tri Walker for the purpose for which it intended, which is as a walking aid that can adjust to suit the users individual requirements. The Tri Walker is designed to give support and aid to those who cannot, or who lack the confidence to, walk without some level of guidance.

This Tri Walker is intended for indoor and outdoor use.

### **IMPORTANT NOTE**

This equipment MUST be assembled by a competent person.

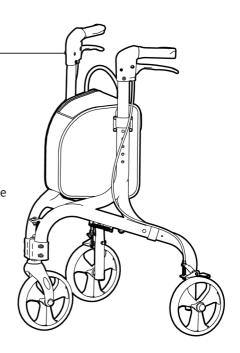
Maximum User Weight: 115kg Exceeding the weight limit could cause damage to the product and could put the user at risk.



## **PRODUCT OVERVIEW**

### **FEATURES**

Super Lightweight
Epoxy powder coated aluminium frame
Modern contemporary design
Large wheels for excellent mobility
Removable zip lock storage bag with carry handle
Height adjustable handles
Locking hand brakes
Easy to engage / release brake levers
Ergonomic rubber hand grips
Swivel front wheel
Easy to assemble - no tools required
Folds for storage and transport



### **SPECIFICATIONS**

(All dimensions shown are nominal)

Overall Length: 580mm Overall Width: 675mm

Overall Height: 830mm (at lowest setting)

Handle Heights: 830 - 930mm (floor to top of handle)

Setting 1: 830mm Setting 2: 855mm Setting 3: 880mm Setting 4: 905mm Setting 5: 930mm

Wheel size: Ø190mm

Product Weight: 5kg

Maximum User Weight: 115kg

Please contact **REDGUM Brand** if you would like any further information on your Tri Walker.

# **ASSEMBLY** - UNPACK and INSPECT SUPPLIED PARTS

Ensure you have been supplied with the following parts:

#### PARTS:



- ${\bf 1}$  Main Frame (including front wheel) x 1
- $\boldsymbol{2}$  RHS Handle / RHS Rear Wheel Frame x 1
- ${\bf 3}$  LHS Handle / LHS Rear Wheel Frame x 1
- **4** Bag x 1
- 5 Handwheel x 2
- 6 Handwheel Bolts x 2

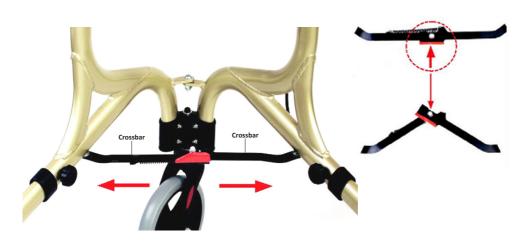
### **IMPORTANT NOTE**

Check the product for any visible damage. If you see any damage or suspect a fault, **DO NOT USE YOUR PRODUCT** and contact your supplier for support.

# **ASSEMBLY** - UNFOLD MAIN FRAME / REAR WHEEL INSTALLATION

### **UNFOLD MAIN FRAME:**

Gently pull the main frame apart until the spring locks the cross bar open.



### **REAR WHEEL INSTALLATION:**

With the wheel facing toward the outside of the walker - Insert the wheel frame tube into the main frame tube.



## **ASSEMBLY** - INSTALL HANDLES

With the thumb support on the handle facing toward the outside of the walker...



Insert the handle tube into the main frame tube.

Allow the handle to go down until the press button contacts the main frame.



Push and hold the press button down whilst pushing the handle down.

The press button will click into position in the first hole.

The handle position should line up with your wrists, in a standing position, with your arms relaxed by your side.

Adjust the height of the handle by pushing down the press button and moving the handle until it is at the correct height setting.

The range of the handle adjustment is in 25mm increments, from 830mm to 930mm.



### **Important Note:**

Make sure that the head of the press button has fully engaged into the hole.

Repeat process for other handle.



## **ASSEMBLY** - INSTALL BAG

The Tri Walker comes standard with a carry bag.

Orientate the bag so the wider part of the bag is facing toward the rear of the walker. (Pockets on rear of bag to be facing the user)

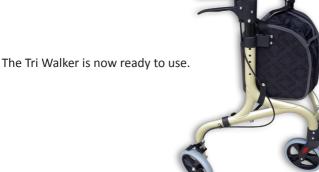
Slot one of the 'T-brackets' on the side of the bag into the slot at the top of the main frame.

Slot the other 'T-bracket' onto the main frame.

Finally secure the bag with the safety strap.







### **OPERATION** - USING THE TRI WALKER

### **Using the Brakes:**

Squeeze the brake lever up to apply the brake. Let go of the brake lever to release the brake. Note: The brakes are operated independently.

#### **Using the Park Brakes:**

Push the brake lever down until it locks into position.
Pull the brake lever up to unlock the park brakes.
An audible click will be heard as the brake is released.



### **Important Note:**

Please check the brakes to see if they are working properly prior to first use. Failure to do so can result in injury.

### Folding the Tri Walker:

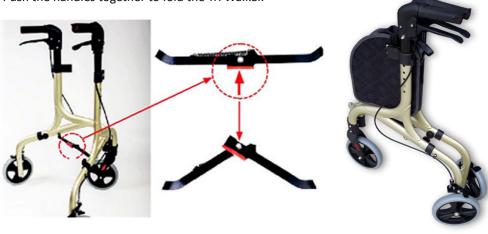
Release the bag security strap, then remove the bag by lifting it up with the handle.

The 'T-brackets' should slide free from the bag slots on both sides.

Note: If the bag is empty it does not need to be removed prior to folding.

Gently, push the cross-bar forwards to release the spring lock.

Push the handles together to fold the Tri Walker.



## **USAGE GUIDELINES** - DO's + DON'TS

Please follow these guidelines to get the optimal benefit from your Tri Walker.

Failure to follow these guidelines may result in damage to the Tri Walker and put the user at risk.

115kg Maximum User Weight

The maximum load weight for the Tri Walker bag must not be greater than 5kg.

Do not hang items from the handles as this will affect the stability of the Tri Walker.

Make sure that the Tri Walker is **locked** in the open position before use. (Refer to page 4 for more information)

Ensure ALL three wheels remain on ground at all times when the Tri Walker is being used as a walking aid. Do not lean too far to the side or backward causing any wheels to leave the ground.

Only use Tri walker on level / even ground (should not be used on rough terrain).

Do not use on stairs or escalators and take care on steep hills.

Only use as a walking aid in the forward direction.

Do not make adjustments to the Tri Walker unless it is stationary.

## PRODUCT CARE - INSPECTIONS / SERVICING / CLEANING

#### INSPECTIONS

We suggest that you check your Tri Walker visually periodically for signs of damage or wear prior to use.

Please check all aspects of the Tri Walker to ensure that no components are loose or worn.



Withdraw the Tri Walker immediately if you suspect damage or any other fault. If in any doubt, please do not issue or use, but immediately contact your supplier for service support.

#### **SERVICING**

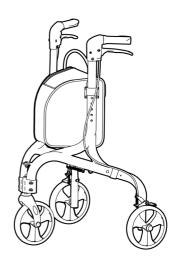
REDGUM Brand recommend that you should have your Tri Walker serviced every 12 months or less if used by, or issued to, various users. Servicing should be carried out by an approved service technician or by REDGUM Brand directly.

Do not fit any parts or accessories to your Tri Walker that are manufactured by another company. To do so will void your warranty and may seriously compromise your safety.

#### **CLEANING**

Clean your Tri Walker using a non-abrasive cleaner or mild detergent with a soft cloth.

Abrasive cleaners e.g. AJAX and / or abrasive cleaning pads could seriously damage the Tri Walker beyond repair and should not be used.



### WARRANTY

Your REDGUM Brand **RG4402 - TRI WALKER** is covered by a **12 Month Warranty** from the date of purchase.

If the product has any manufacturing faults during this period contact the place of purchase for assessment. Failures as a result of **ACCIDENTAL DAMAGE, MISUSE, MODIFICATION OR WEAR AND TEAR ARE NOT COVERED BY THIS WARRANTY.** 

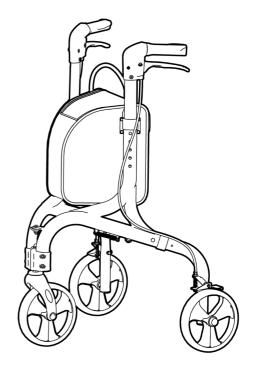
Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement part for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and failure does not amount to major failure.

If you have any issues or questions about your Tri Walker please contact your supplier or REDGUM Brand direct on:

T: +61 8 9248 4180 F: +61 8 9248 9452

E: sales@redgumbrand.com.au A: 1 Business Way, Malaga Western Australia 6090

Please keep this User Manual in a safe place for future reference.



# **REDGUM Brand** product range

REDGUM Brand offer a comprehensive range of products including:

Seat Walkers
Side Folding Seat Walkers
Walking Frames
Wheelchairs
Walking Sticks + Quads
Crutches
Reachers
Shower / Bathroom products
Toilet products
Cushions: Air / Foam
Electric Lift Chairs
Electric Beds

**Portable / Fixed Aluminium Ramps** 



Large range of Spare Parts for all REDGUM brand products

Please contact REDGUM Brand for further information:

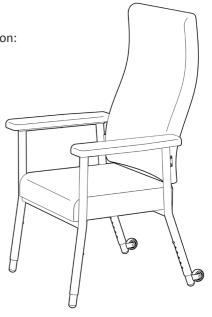
T: +61 8 9248 4180 F: +61 8 9248 9452

Exercisers
Personal Alarms

E: sales@redgumbrand.com.au

A: 1 Business Way, Malaga Western Australia 6090

W: www.redgumbrand.com.au



# **NOTES**

DISTRIBUTOR:





**Proudly Australian Owned and Operated**