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15/12/2023

REDGUM Brand Customer

MEDICAL DEVICE RECALL

TGA Recall Reference Number: RC-2023-RN-01077-1

RG554H2 Space Saver Shower Stool

Space Saver Shower Stool – RG554H2 ARTG: 306293 – Manufactured & Distributed from the 6/10/2022 to 12/12/2023

FOR-DE Group Pty Ltd, after consultation with the Therapeutic Goods Administration (TGA), is conducting a Medical Device Recall of the above Space Saver Shower Chair RG554H2. We are contacting you as the potentially affected product has been supplied to your organisation.

[Problem/ Issue]

When using the device for an unspecified period the Shower Stool could crack in the seat section and the potential risk this may cause the user to fall from the device should this fault appear.

The health risk associated with this issue is

- Pinching of the Buttocks area
- Seat section breaking in to two parts and causing a fall
- Lacerations from the broken sections of the seat base

We have agreed on the following remedy that the units will be withdrawn from the market and refunds will be provided by the selling retailer to the customer.

1. STOP using this product immediately
2. Contact the retailer you purchased the product from for a full refund
3. Remove the legs & handles from the unit
4. Dispose of the unit in general waste

Please contact REDGUM Brand on 0892484180 or via email on sales@redgumbrand.com.au should you have any question or concerns

This recall does not affect any other products in the Space Saver Range as they were manufactured at a different time.

Thank you for your assistance in helping us to manage this recall.

FOR-DE Group Pty Ltd sincerely regrets any inconvenience caused to your organisation
Jason Gwatkin

General Manager

FOR-DE Group Pty Ltd